



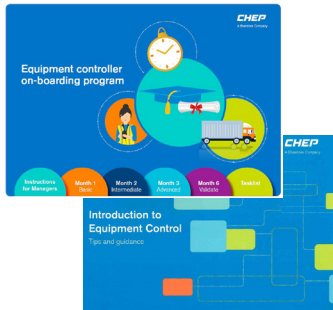
# YOUR INSIGHTS, OUR ACTIONS

We're listening to you, and taking action

# CHEP

A Brambles Company

“ WE WANT CHEP TO BE OUR SUPPLY CHAIN PARTNER WHO PROVIDES PROACTIVE SUPPORT ”



## EQUIPMENT CONTROLLER ONBOARDING PROGRAM RELEASED!

Developed in collaboration with customers to help drive best practice, this framework will help you set up team members for success in equipment control.

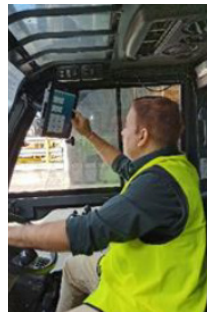
Available on CHEPedia: <https://chepedia.chep.com/training-support/>

“ SIMPLIFY PROCESSES, SUPPORT US WITH TRAINING & SYSTEMS ”

## FORKLIFT DRIVER ENABLEMENT APPLICATION IS NOW LIVE!

We have installed electronic tablets on forklifts in some of our NSW, VIC sites, which the drivers use to process your transaction. We will continue this rollout to more Service Centres in the coming months. Benefits of this technology include:

- + Dockets/ Proof of Delivery immediately available in digital format in myCHEP for customer access 24/7
- + Improved driver safety with transaction processing in the vehicle instead of at despatch office
- + Streamlined processes improve vehicle flows and turnaround times at the sites
- + Reduced carbon footprint with less paper-work



## MYCHEP UPDATE: INVENTORY COUNT REPORT UPDATED!

A detailed breakdown of exchange balances, transfer and outstanding records (if applicable) are now included in the PDF version of the Inventory Count Report in myCHEP.



“ WE WANT CHEP TO DELIVER CONSISTENT, RELIABLE PLATFORMS & SERVICES ”

## BRAMBLES HAS MET ITS 2020 SUSTAINABILITY GOAL TO REDUCE CARBON EMISSIONS PER UNIT DELIVERED BY 20%!

The CHEP Australia's energy reduction projects included extensive lighting upgrades, implementation of power factor correction at Service Centres and solar installations.

By reducing carbon emissions across our network, it makes our business more efficient and supports our customers to operate in a more sustainable way.



For more information, visit: <https://www.brambles.com/sustainability>

## SERVICE CENTRE IMPROVEMENTS

- ✓ New Nail Rollers at Altona and Erskine Park improving pallet quality will be installed in FY21
- ✓ New Digital Quality Checkers will be installed at Altona and Rocklea around August 2020 to check for pallet quality defects and to be able to supply Assured pallets
- ✓ Trailing a new vision system to improve identification of pallet defects with new technology at Rocklea



## SITE DEVELOPMENT UNDERWAY: NEW PERTH SERVICE CENTRE

The new site at Roe Highway Logistic Park in Kenwick is on track for September completion and equipment installation is underway.

The new Service Centre will enable efficiencies and improve the experience for customers through state of the art facilities in a convenient location.

