

Smart, simple, fast way to manage your account

Release Notes v2.8



New functionality	
Issues & Returns Report	Enhanced reporting allows users to see issues and returns by status for ALL locations in a single report. This report also includes future dated issues and returns.
Supporting Documents	Provides the supporting details and documents of Excess Wear & Tear charges that have been assigned.
Homepage - Feedback	The "Website Feedback" module has been added to the home screen.
Enhancements	
Issues & Returns - Max Qty	Order / Collection maximum quantity now changed to 20,000.
Manage Transactions - POD file type	Supported file format for PODs were previously only PDF. Now support TIF, GIF, JPG, BMP, PDF, DOC, ZIP, and XLS formats.
Invoicing - Export	There was an issue downloading historical statements, this has now been resolved.
Help and Support	New Calendar file has been uploaded for Australia.
Fixes	
Issues & Returns - Cancel	When an order is cancelled, the Last Modified By and Last Modified On fields are now populated.
Manage Transactions - Invoice Filter	The Invoice filter in Advanced Search required you to input an invoice number. This has now been resolved. If you leave the invoice number blank it will return all invoiced transactions.
Manage Transactions - Transaction Search	Transaction Type has now been updated to show the type of transaction more clearly.
Authorise Transfers - Detail Slider	Previous values were not showing on the detail slider of Transfers Requiring Authorisation. This has now been resolved.
Authorise Transfers - Days	Transfers Requiring Authorisation shows dockets up to 60 days old and after 60 days will now never appear on the discrepancy report.
Bulk Transfer - File name	If using Microsoft Edge, the file name was not being picked up correctly when trying to upload it. This has now been resolved.
Transfer - Backdate Dockets	In some situations, on older browser types, you weren't able to backdate dockets. This has now been resolved.
Home Page - Tablet	In some instances, the homepage was not displaying correctly on a tablet. This has now been resolved.
Invoicing - Hyperlinks	A page with list of invoices displayed now have hyperlinks to download different formats, being the PDF or EMC (Interactive Invoice).
Invoicing - Mobile	In some instances there was an error when trying to download an invoice onto a mobile device. This has now been resolved.

Please note: Users of the myCHEP system must be on a modern browser. Please go to <http://whatbrowser.org/> to find out which browser version you are using and update today. For support with myCHEP, go to the 'Help and Support' of the portal or call the help desk on 0800 652 437.